



Registered
ISO 9001:2000
QMI Customer
Number: 800169

GENERAL OFFICE & PLANT

507 – 12 Avenue
Nisku AB T9E 7N8 Canada
Phone: (780) 955-2510
Fax: (780) 955-2513
Email: tiw@tiwcanada.com

CALGARY SALES

#1750, 700 – 6th Avenue SW
Calgary AB T2P 0T8 Canada
Phone: (403) 263-9174
Fax: (403) 237-5387
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March 23, 2009

Cottage Computers.
5210 – 50th Street
Leduc, Alberta
T9E 6Z6

Attention: Jesse Hill


Dear Sir:

I am the Office Administrator of TIW Canada Ltd, a small office in which I am the liaison for all aspects of the day to day running of the office including any computer related issues. I want to tell you how much I appreciate all the help you and your staff have provided. I have certainly come to trust and respect what Cottage Computers does for me.

TIW Canada is a manufacturing firm which builds downhole tools for the oil industry. As a small office without in house IT support, I have found the Cottage Computers team to be friendly, knowledgeable and quick to respond to our needs. From computer questions, repairs, backups, and loading software to quotes for computers and computer products, Cottage Computers has always come through for us in a timely and professional manner.

Again I would like to Thank You for your help and support in the past and look forward to continuing a long and prosperous relationship with you.

Best Regards,


Rhonda Schiewe
Office Administrator
TIW Canada Ltd.